

SERVICE PRICE LIST

Price Excl VAT

- | | | |
|-----------|--|--------------------------|
| 1 | Workshop | |
| | Troubleshooting/Remote access | 1200 SEK/h |
| | One-time control on equipment | 500 SEK |
| | Service, repair | 800 SEK/h |
| | License welding | 850 SEK/h |
| | Programming (computer-PLC): | 1200 SEK/h |
| | CAD-construction | 1200 SEK/h |
| | Education | 1200 SEK/h |
| 1a | Shortened response time | |
| | Troubleshooting started within 24h | 2400 SEK/case |
| | Troubleshooting started within 8h | 4800 SEK/case |
| 2 | On site customer | |
| | Service, repair | 900 SEK/h |
| | License welding | 950 SEK/h |
| | Programming (computer-PLC) | 1300 SEK/h |
| | Education | 1300 SEK/h |
| 3 | Work outside business hours | |
| | hours outside weekdays 08-17 | 2 x regular fees |
| 4 | Travel cost | |
| | Traveling time (weekdays) | 500 SEK/h |
| | Traveling time (weekend) | 700 SEK/h |
| | Train | Economy class |
| | Car | 5 SEK/km |
| | Flight | Economy class |
| | Taxi | Invoice |
| | Hotel | Standard**** class Hotel |
| | Note: 5 % administration fee | |
| 5 | Response Time | |
| | Belach shall respond on initial customer service requests within 72 hours. | |
| 6 | Guarantee service | |
| | In case of component failure repair or replacement component and working hours will not be charged. If failure was caused by customer connection, installation, misuse or missed maintenance the complete cost shall be charged. | |
| 7 | Installation | |
| | Material needed for connecting Belach equipment to customer supplied media will be charged for purchase price + 20%. | |
| 8 | Service agreement contract | |
| | Belach offers individual service contracts to customers with shortened response time and reduced hourly fees. | |

Skogås, 2017/Aug/1
Belach Bioteknik AB